

Time

DAY TWO Friday October 20

9.00am – 5pm

Trade Show Open

8.00am – 4.30pm

Groomex Grooming Competitions

PIAA AUSPET CONFERENCE

Business Stream

10.00am –11.30am

Daring, Different, Digital & Disruptive - Barry Urquhart

12.30pm –2.00pm

Customer Retention – It's About More than Rewards Programs - Anita Marchesani

2.30 – 4.00pm

Shop Fitting for Tight Arses -Jeremy Maitland

Companion Animal Stream

10.00am –11.30am

How Recommending Good Husbandry for Birds, Reptiles & Small Mammals can Increase Profits & Clients - Dr Anne Fowler

12.30pm -1.30pm

How to Run a Successful Reptile Department in Today's Retail Environment - Ben Dessen

2.45pm – 3.45pm

How to Run a Successful Bird Department in Today's Retail Environment - Rebecca Baldwin

Aquatics Stream

1.00pm - 1.30pm

Water Quality 101 - Dr Brett DePoister, The Aquarium Vet

1.30pm - 2.00pm

Nano Tanks - Herman Ivanoff, Kongs Australia

2.00pm - 2.30pm

The Power of LEDs - George Fallon, Aquariums Australia

2.30pm - 3.00pm

Aquascaping

3.00pm - 3.15pm

Break

3.15pm - 3.45pm

Invertebrates: The Essentials for a Reef Tank

Daniel Kimberley, Monsoon Aquatics

3.45pm - 4.15pm

Developing a Unique Customer Experience

Kai McCoy, Blue Cat Consulting

4.15pm

Industry Forum - Open Discussion



7.15pm – 11.15pm

AusPet Dinner – Level 2 Grand Pavilion
Entertainment by Australia's Number 1
Stand-up Ventriloquist Darren Carr

Note: Registrations to attend the business conference are per day only, registration is not available per individual session.